CERTIFICATION BODIES & AUDITORS REQUIREMENTS

RECYCLED PLASTICS TRACEABILITY CERTIFICATION

RECYCLED PLASTICS

PUBLISHED 27 JUNE 2023 REVISED 17 DECEMBER 2024

CONTENT

1.	Introduction	.3
2.	Recognition of Certification Bodies	.3
3.	Certification Bodies Application Requirements	.4
4.	Auditors Requirements and Qualification	.5
5.	Certification Bodies and Auditor's Impartiality	.6
6.	Breach of the Cooperation Agreeement and Removal of Auditors	.6
7.	Free Competition among Certification Bodies	.7
8.	Annex I: Code of Conduct Agreement	.8
9.	Annex II: Table of Changes	10

1. INTRODUCTION

This document lays down requirements, qualifications and conditions for Certification Bodies and accredited auditors of RecyClass Recycled Plastics Traceability Certification.

This document provides guidance to ensure that Certification Bodies and its auditors perform RecyClass audits in a consistent and independent manner ensuring the integrity of the RecyClass Certification Schemes.

RecyClass audits are operated by accredited auditors within the Certification Bodies. Certification Bodies are recognized third-party conformity assessment bodies issuing a RecyClass Certification.

2. RECOGNITION OF CERTIFICATION BODIES

2.1 PROCEDURE

- 1) Applicant Certification Bodies submit their application request to the RecyClass via email to *info@recyclass.eu*
- 2) RecyClass evaluates each Certification Body according to the requirements set forth in this document.
- 3) Upon acceptance of its application request, the Certification Body receives a template of the Cooperation Agreement with RecyClass that both parties shall sign.
- 4) RecyClass will evaluate the compliance with the requirements set forth in this document prior to the official recognition. Certification Body's auditors must attend and pass the Accreditation Course to become accredited auditors before issuing any Certificate. Add-on modules may require additional training.
- 5) The recognition of the Certification Body will be communicated via the RecyClass official channels. The name, address and contact of the Certification Body will also be added to the list of recognised Certification Bodies available on the RecyClass website.
- 6) Any change within the Certification Body that would lead to non-compliance with the Cooperation Agreement must be communicated to RecyClass who will revaluate the Certification Body compliance with the application requirements.
- 7) An up-to-date list of all Certification Bodies recognised to perform RecyClass Certification audits is available on the website.

3. CERTIFICATION BODIES APPLICATION REQUIREMENTS

Certification Bodies must comply with the following requirements after applying to become a recognised Certification Body:

- Certification Bodies must be legal entities or defined as part of a legal entity;
- Be accredited for the relevant European standard on the basis of ISO/IEC 17065 by a signatory of the EA-MLA; or alternatively IAF;
- Be registered in EU27+3 (European Union Member States, Norway, Switzerland and the United Kingdom);
- Have operation experience in certification of products for which it applies.
- Be competent organisations with demonstrated references in the field of plastics production, recycling and traceability.
- Have mechanisms in place to ensure impartiality of the organisation and its auditors during the performance of their activities.
- Have financial stability and must dispose of insurance or reserves to cover any liabilities arising from its operations.

3.1 CERTIFICATION BODIES OPERATION REQUIREMENTS & RESPONSABILITIES

- Certification Bodies must be recognised by RecyClass; this procedure is official upon the signature of the Cooperation Agreement between both parties.
- Certification Bodies must have a quality management system in place which ensures compliance with the requirements laid down in this document. Procedures to identify and manage any non-conformities detected must be included along with a procedure to implement corrective actions.
- Certification Bodies are responsible for the competence and performance of its auditors. Certification Bodies must have in place mechanisms to ensure competence of all auditors who must be recognised by RecyClass. Certification Bodies must maintain updated records of education, training, and experience of all accredited auditors, which must be employed or under contract with the Certification Body.
- Technical reviewers must be employed or under contract with the Certification Body. Technical reviewers must be recognised RecyClass auditors and must be based in the EU27+3.
- In case of newly recognised auditors who are based outside of the EU27+3, a witness audit from an auditor based in EU27+3 will be mandatory during the first on-site audit to ensure compliance with audit requirements. Certification Bodies must guarantee the same level of performance from non-EU auditors.
- Certification Bodies and its auditors should attend the RecyClass Auditors Workshop organised annually where any new requirements or recent developments related to the Certifications are discussed. At least one representative of each Certification Body must attend all Workshops. The Certification Body's representative must collect

feedback and act in representation of all the other recognised auditors. All recognised auditors are required to recover the information of previous Workshops and stay up to date to the latest Audit Scheme developments.

- In the case of an inactive auditor, when certificates have not been issued for more than a year, RecyClass will evaluate the auditor's competence and, if necessary, request the auditor's participation in a RecyClass Auditors Training Course.
- Certification Bodies procedures and operations must be non-discriminatory, and applicants should not be refused for any reason which is not detailed in this document or in the document "Recycled Content Traceability Certification. Quality Management and Procedures".
- Certification Bodies must ensure audits are conducted using RecyClass official templates at the time of the audit while referring to the most recent version of the document "RecyClass Recycled Content Traceability Audit Scheme" and any other relevant documents. Certification Bodies must maintain an active correspondence with RecyClass before and during the audit of a process and its products to request a site code, a third-party code and share the final certificate.
- Certification Bodies must properly record all issued RecyClass Recycled Plastics Traceability Certifications and store internally the Audit Report, and any relevant related documentation for the duration of 5 years following the certificate's date of issue.
- Certification Bodies remain responsible for the certificates it has issued until the certificate expires; the certificate is terminated by the Applicant; or the certificate is withdrawn by the issuing Certification Body.
- Certification Bodies must recognise and accept the validity of RecyClass Certificates issued by other recognised Certification Bodies. This recognition does not imply legal responsibility. Certification Bodies must appoint a lead auditor who will act as a contact person between RecyClass and the Certification Body ensuring a smooth communication between both organisations related to quality management, new applications, and accredited auditors.
- Certification Bodies must communicate to RecyClass if any changes to their accreditation takes place or if their home-National Accreditation Body withdraws accreditation.
- Certification Bodies must ensure that all auditors receive and understand any updates or communications from RecyClass.

4. AUDITORS REQUIREMENTS AND QUALIFICATION

To ensure a uniformly high standard of RecyClass Certification audits, auditors must meet the following requirements listed below. Additionally, all auditors must have attended a RecyClass Auditors Training for Recycled Content Traceability and have passed the final exam.

4.1 TECHNICAL REQUIREMENTS

A recognised auditor under a Certification Body must comply with the following requirements:

- Technical knowledge about plastics recycling and converting industry;
- Technical knowledge about traceability of recycled plastics as described in EN 15343:2007 Plastics Recycled Plastics Plastics recycling traceability, conformity assessment and calculation of recycled content;
- Good understanding of the controlled blending chain of custody model as described in ISO 22095 Chain of Custody General terminology and models;
- Above average theoretical knowledge, practical skills and the ability to carry out an on-site audit.

Competence should be demonstrated by submitting proper documentation when possible (e.g. CV, copies of certificates of all relevant academic and professional qualifications, work experience and experience as an expert, references, reports, training).

5. CERTIFICATION BODIES AND AUDITOR'S IMPARTIALITY

Certification Bodies and auditors must be independent and impartial organisations, with no conflict of interest with the applicant of a RecyClass Certification.

Certification Bodies must have mechanisms in place to identify and eliminate or minimise any risks to impartiality. Any risks must be communicated to RecyClass who will determine if the measures implemented are sufficient to continue operating as a recognised Certification Body. In addition, accredited auditors must sign and operate accordingly to the RecyClass code of conduct (Annex I). The Code of Conduct and this document are complementary.

Where the Certification Body is a part of a legal entity, it must ensure that separate activities do not compromise the independence of the Certifications.

6. BREACH OF THE COOPERATION AGREEEMENT AND REMOVAL OF AUDITORS

Any non-conformities or non-compliant behaviour of the Certification Body or its auditors will be communicated to RecyClass immediately who will seek remedy for a period of 3 months.

If unsuccessful, RecyClass will present a dossier of non-conformities to the Steering Board who will assess and evaluate the Certification Body or its auditors in a one-to-one basis. RecyClass reserves the right to remove the recognition of an auditor or to terminate the Cooperation Agreement altogether between a Certification Body and RecyClass upon the outcome of the Certification Body or auditor evaluation. The Certification Body will dispose of 60 days to appeal the final decision of the Steering Board.

On the other hand, a Certification Body may remove an auditor from the list of recognised auditors or terminate the Cooperation Agreement with RecyClass by sending an email to <u>info@recyclass.eu</u>. The name of the Certification Body will be removed from the RecyClass website.

7. FREE COMPETITION AMONG CERTIFICATION BODIES

Companies who request a RecyClass Certification may freely contract any Certification Body listed on the RecyClass website operating in the country or group of countries for which the Certificate has been requested. Applicants may also choose to change from one Certification Body to another to recertify their package.

In case of the recertification of a Product with a different Certification Body, the new Certification Body must receive all relevant documentation and reports from the previous audit which must be considered during the recertification process. This information must be provided by the applicant.

8. ANNEX I: CODE OF CONDUCT AGREEMENT

The below-signed auditor voluntary agrees to implement the following Code of Conduct Agreement to govern the future conduct in connection with the RecyClass Certification:

General Statement

The auditor in promoting high standards of code of conduct shall:

- 1 Act solely in the best interest of RecyClass, and the Audited Company, in the performance of his/her duties.
- 2 Conduct itself professionally, with truth, accuracy, fairness and responsibility.
- 3 Not misrepresent his/her qualifications, competence or experience.
- 4 Nor undertake assignments beyond his/her capabilities.
- 5 Treat in a Confidential manner all information gained in relation to any of the Audited Company's identified activities, unless authorised in writing to disclose such information by the company.
- 6 Such information may include, inter alia: product, written material or other information in tangible or intangible form, clearly identified as Confidential, relating to the audited product.
- 7 Treat in a Confidential manner all information which may be considered Confidential when the prudent judgment of the auditor could determine that such information is Confidential and recognize that the auditor may receive information that is not identified clearly as Confidential, but which may be perceived as Confidential.
- 8 Will not disclose any details of audit findings outside of the organisation, neither during nor after the audit process.
- 9 Not intentionally communicate false or misleading information which may compromise the integrity of the certification processes.
- 10 Be able to act professionally under adverse pressure from companies being audited.
- 11 Inform RecyClass about any change in his/her employment position.
- 12 Report to RecyClass any new, updated or withdrawn audit.
- 13 Use the reference codes provided by RecyClass in order to issue a Certificate and Audit Report.
- 14 Implement all third-party auditor recommendations.

Conflicts of Interest

The auditor will perform his/her duties conscientiously, honestly, and in accordance with the best interests of RecyClass. The auditor must not use his/her positions, or the knowledge gained as a result of their positions for private or personal advantage. Regardless of the circumstances, if the auditor senses that a course of action he/she has pursued or he/she is presently pursuing or is considering pursuing may involve him in a conflict of interest with RecyClass and/or audited company, he/she should immediately communicate all the facts to the Certification Body, RecyClass and audited company.

Enforcement and compliance

During the audit process, the Code of Conduct and Requirements for Certification Bodies and auditors described in the document "Certification Bodies and Auditors Requirements" is the accepted practices that surround the accredited auditor. Violations of these are serious in nature and will result in swift intervention by RecyClass according to section 6 of the document "Certification Bodies and Auditors Requirements".

All sanctions against an auditor or its Certification Body will involve a full investigation before any actions are taken. RecyClass is not required to apply progressive discipline in situations which are serious in nature and warrant severe penalties up to and including permanent removal of the auditor accreditation.

The auditor will cooperate fully with an inquiry in the event of a breach of this Code of Conduct.

For RecyClass:	The auditor:
Signature:	Signature:
Name:	Name:
Address:	Address:
Date:	Date:

9. ANNEX II: TABLE OF CHANGES

Version	Date	Section	Update description
2.3	December 2024	2.1	Addition of a contact email.
2.3	September 2024	2.1	Addition of a contact email.
2.3	September 2024	3	Wording clarification.
2.3	September 2024	3.1	Review of the requirements for technical reviewers and auditors based outside the EU. Clarification about the participation to Auditor workshops and record keeping. Clarification on training for auditors.
2.3	September 2024	4.1	Clarification and addition of a link to the Zentrale Stelle Register of recognised auditors.

Version	Date	Section	Update description
2.2	June 2023	3	Added IAF as option for accreditation
2.2	June 2023	3.1	Clarifications about the Auditor Workshop attendance and requirements of CBs.

Versio	n Date	Section	Update description
2.1	November 2021	4.1	Editorial changes

Version	Date	Section	Update description
2.0	July 2021	3	Additional requirements relating to accreditation of Certification Bodies according to ISO/IEC 17065
2.0	July 2021	3.1	Addition of clarifications such as signature of the Cooperation Agreement. Addition of requirements – recognition of other issued certificates, communication with RecyClass.
2.0	July 2021	6	Editorial changes

c/o Plastic Recyclers Europe Avenue de Broqueville 12 1150 Brussels – Belgium

Phone : +32 2 786 39 08 info@recyclass.eu

www.recyclass.eu